M-I SWACO
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December 30, 2010

Quality Institute of America
8951 Ruthby, Houston, TX 77061, Suite 12

To Whom It May Concern:

Quality Institute of America (QIA) has provided M-I SWACO Production Technologies with the professional assistance and tools to design and manage a quality system that fits perfectly with our business, personnel resources, and revenue base. We have used other consulting firms at greater cost only to end with a quality system that functioned poorly and required more man hours to manage.

QIA has helped us succeed for several key reasons: 1) Superior knowledge, 2) Intelligent design, 3) Commitment to success, and 4) QISS Software.

The "QISS" software package has improved the efficiency of our manufacturing operations, facilitated more effective management of the quality system, and enabled problem free ISO audits. QISS also enables M-I SWACO to manage the quality system competently with lesser experienced personnel.

QIA will continue to be a critical component of our management strategy for years to come.

Sincerely,

Joe Buller
Sr. Technical Advisor, Global
M-I SWACO Production Technologies